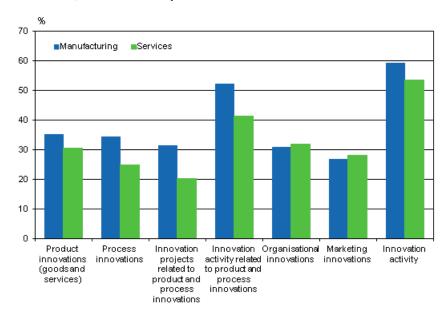


Innovation 2010

Innovation survey opens many perspectives to enterprises' development activity

According to preliminary data, 56 per cent of enterprises employing at least ten persons practised innovation activity in 2008–2010. The vast majority of them also integrated user information or users into their innovation activity in one way or another. These data derive from a survey of Statistics Finland concerning innovation activity among enterprises.

Prevalence of innovation activity in manufacturing and services in 2008–2010, share of enterprises



Just under one-half of the surveyed enterprises reported having practised innovation activity related to products or processes during the examined period. One-third of all enterprises had launched product innovations on the market. A slightly smaller share of 29 per cent had introduced process innovations.

In manufacturing, innovation activity related to products or processes was most widespread in the manufacture of computer, electronic and optical products. In services, the development, launching and

introduction of innovative products or processes was most frequent in information technology and computer service activities.

If enterprises having adopted organisational and marketing innovations are also included, the share of enterprises having practised innovation activity in 2008-2010 rises to 56 per cent. The share of enterprises having introduced organisational or marketing innovations was 40 per cent.

In this innovation survey round, Statistics Finland also studied for the first time innovation activity in human health and social work activities, and the importance of user orientation in enterprises' development activity.

Overall, enterprises in human health and social work activities reported innovation activity more often than enterprises in other service activities. The total share of enterprises having engaged in innovation activity was 57 per cent. The share of enterprises having reported organisational innovations was particularly high at 40 per cent.

Users and user information constitute an important resource for enterprises

In the assessment of user orientation, four out of five of those having practised innovation activity reported having integrated user information or users into their innovation activity and output of innovative products. Seven out of ten had utilised information received via customer feedback systems and one-half of those having practised innovation activity reported that they had exploited information obtained with market surveys, consumer panels or similar means. Good one-third of enterprises had used more scientific methods in ascertaining user needs.

One-third of enterprises having practised innovation activity had done so together with users by involving them direct in searching for ideas, development and in, for example, production of contents. Approximately one-half of enterprises reported output (including possible follow-up development and product launch on the market) based on products modified or developed by customers.

The vast majority of the enterprises that had integrated users or user information into their innovation activity thought that its importance was high or moderate.

The survey covered enterprises employing at least ten persons in manufacturing (incl. mining and quarrying, electricity, gas and air conditioning supply, and water supply and waste management) and in certain services. This survey round also extended to human health and social work activities. To maintain comparability of the survey results between different years, results concerning these activities are reported separately.

The survey results will be published in their entirety in June.

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Appendix tables

Appendix table 1. Prevalence of innovation activity by size category of personnel, 2008–2010, share of enterprises

Industry	Size category of personnel	Product innovations (goods and services)	Process innovations	Product or process innovations	Innovation projects	Innovation activity	All elements
		%	%	%	%	%	%
All NACE -	10–49	29,4	25,9	38,8	21,1	42,3	10,5
Total	50-249	37,6	36,4	49,0	34,0	54,6	17,0
	250-	66,2	59,4	74,6	63,2	80,4	46,0
	Total	32,7	29,4	42,4	25,5	46,4	13,4
Manufacturing	10–49	30,1	30,0	42,2	26,0	46,9	12,2
	50-249	39,8	39,6	53,5	37,2	58,6	17,1
	250-	79,0	67,7	85,8	75,8	92,0	56,2
	Total	35,0	34,3	47,2	31,3	52,0	15,7
Services	10–49	28,9	22,5	36,0	17,1	38,6	9,1
	50-249	34,6	32,0	43,0	29,7	49,2	16,9
	250-	49,4	48,4	59,9	46,6	65,1	32,7
	Total	30,6	25,0	38,1	20,2	41,3	11,2

Appendix table 2a. Prevalence of innovation activity by industry, 2008–2010, share of enterprises

Industry	Product innovations (goods and services)	Process innovations	Product or process innovations	Innovation projects	Innovation activity	All elements
	%	%	%	%	%	%
Mining and quarrying	16,0	18,9	23,9	12,5	23,9	2,9
Food products and beverages	45,5	34,8	52,1	25,3	53,1	15,7
Textiles	17,6	37,9	37,9	33,3	48,0	13,0
Wearing apparel	23,0	28,3	36,9	23,0	36,9	14,4
Leather and related products	18,7	0,0	18,7	0,0	18,7	0,0
Wood, products of wood, and cork	27,2	36,9	39,0	18,7	39,4	14,5
Paper and paper products	51,3	52,6	68,6	37,7	73,5	28,2
Printing and reproduction of recorded media	17,4	22,8	29,6	18,8	38,4	7,2
Chemicals and chemical products	50,3	47,6	62,0	42,3	67,7	28,6
Rubber and plastic products	42,3	36,9	51,8	42,3	57,2	19,1
Other non-metallic mineral products	31,3	43,1	47,0	32,2	49,9	17,6
Basic metals	31,4	41,1	53,7	41,4	58,3	14,7
Fabricated metal products, except machinery and equipment	29,9	34,7	44,9	26,4	49,8	13,4
Computer, electronic and optical products	64,1	50,3	75,1	57,0	75,1	32,3
Electrical equipment	55,0	33,2	59,6	41,0	65,9	20,8
Machinery and equipment n.e.c.	54,5	40,9	64,1	50,3	69,1	26,1
Motor vehicles, trailers and semi-trailers	41,0	32,2	45,1	56,1	70,2	19,9
Other transport equipment	55,0	41,5	65,9	42,1	69,4	30,6
Furniture	26,9	19,9	39,2	29,0	52,2	3,1
Other manufacturing	57,2	19,2	57,2	17,9	57,2	12,9

Industry	Product innovations (goods and services)	Process innovations	Product or process innovations	Innovation projects	Innovation activity	All elements
	%	%	%	%	%	%
Repair and installation of machinery and equipment	9,9	13,6	17,6	14,6	23,5	5,3
Electricity, gas, steam and air conditioning supply	12,7	33,9	35,2	26,3	37,9	7,9
Water collection, treatment and supply	9,7	42,7	42,7	25,2	47,6	9,7
Sewerage, waste treatment	14,3	23,3	32,0	20,9	38,8	5,6
Wholesale trade, except of motor vehicles and motorcycles	38,5	26,5	43,3	16,5	45,1	11,0
Transportation and storage	10,5	14,5	19,5	10,0	23,0	2,2
Postal and courier activities	5,1	25,4	25,4	11,5	31,8	5,1
Publishing activities	35,5	40,3	48,0	31,2	52,0	16,6
Telecommunications	36,2	56,3	60,0	45,5	60,0	25,2
Computer programming, consultancy and related activities	55,0	39,2	60,2	42,6	64,8	27,3
Information service activities	45,7	7,6	45,7	18,5	45,7	7,6
Financial service activities	31,5	20,8	38,9	11,1	38,9	11,1
Insurance, reinsurance and pension funding	34,8	24,8	36,4	21,0	41,5	14,2
Activities auxiliary to financial services and insurance activities	55,4	38,5	61,0	40,3	61,0	23,3
Architectural and engineering activities; technical testing and analysis	31,4	26,2	40,7	29,4	47,3	14,0
All NACE - Total	32,7	29,4	42,4	25,5	46,4	13,4
Manufacturing, total	35,0	34,3	47,2	31,3	52,0	15,7
Services, total	30,6	25,0	38,1	20,2	41,3	11,2

Appendix table 2b. Prevalence of innovation activity in human health and social work activities by industry, 2008–2010, share of enterprises

Industry	Product innovations (goods and services)	Process innovations	Product or process innovations	Innovation projects	Innovation activity	All elements
	%	%	%	%	%	%
Human health activities	21,8	43,8	47,8	19,9	50,7	7,9
Residential care activities	31,6	27,6	37,5	18,6	42,8	10,9
Social work activities without accommodation	26,8	22,2	32,1	11,0	38,8	3,4
Human health and social work activities, total	28,1	31,3	39,5	17,8	44,4	8,9

Appendix table 3. Prevalence of marketing and organisational innovations by size category of personnel, 2008–2010, share of enterprises

Industry	Size category of personnel	Organisational innovations	Marketing innovations	Marketing or organisational innovations	Product, process, marketing or organisational innovations	Innovation activity, broadly defined	All elements
		%	%	%	%	%	%
All NACE -	10–49	27,7	25,8	37,0	50,2	52,8	6,0
Total	50–249	38,7	28,5	46,5	61,0	63,5	10,6
	250-	64,0	50,0	70,0	80,4	83,1	32,1
	Total	31,5	27,5	40,4	53,7	56,2	8,1
Manufacturing	10–49	25,2	23,5	34,2	50,6	54,1	6,3
	50–249	39,4	29,9	48,6	65,7	67,4	10,5
	250-	71,2	55,8	77,8	89,9	93,0	38,9
	Total	30,9	26,7	39,8	56,2	59,2	9,0
Services	10–49	29,8	27,7	39,4	49,8	51,7	5,8
	50-249	37,7	26,7	43,6	54,6	58,3	10,7
	250-	54,5	42,4	59,8	67,9	70,1	23,1
	Total	32,0	28,1	40,9	51,3	53,5	7,2

Appendix table 4a. Prevalence of marketing and organisational innovations by industry, 2008–2010, share of enterprises

Industry	Organisational innovations	Marketing innovations	Marketing or organisational innovations	Product, process, marketing or organisational innovations	Innovation activity, broadly defined	All elements
	%	%	%	%	%	%
Mining and quarrying	6,1	13,1	17,5	23,9	23,9	0,0
Food products and beverages	33,2	37,8	41,4	54,8	54,8	13,2
Textiles	23,1	17,6	27,7	48,0	58,1	2,9
Wearing apparel	45,5	11,5	45,5	45,5	45,5	2,9
Leather and related products	0,0	12,7	12,7	18,7	18,7	0,0
Wood, products of wood, and						
cork	22,9	19,8	25,2	41,7	41,7	10,1
Paper and paper products	38,3	38,3	51,3	72,1	73,5	8,8
Printing and reproduction of recorded media	22,8	22,0	32,2	44,4	49,8	7,2
Chemicals and chemical products	50,9	36,6	64,7	76,9	79,4	15,3
Rubber and plastic products	33,2	30,9	43,4	67,2	70,2	7,7
Other non-metallic mineral products	26,5	26,5	37,3	54,9	55,8	9,9
Basic metals	56,7	32,1	58,7	69,4	69,4	6,2
Fabricated metal products, except machinery and equipment	32,0	21,7	39,9	53,4	58,0	6,7
Computer, electronic and optical products	40,2	47,6	56,6	76,8	76,8	18,7
Electrical equipment	46,4	37,1	58,8	74,4	77,5	12,3
Machinery and equipment n.e.c.	36,1	34,5	50,5	75,1	77,9	14,2
Motor vehicles, trailers and semi-trailers	29,8	19,9	29,8	52,1	70,2	7,0
Other transport equipment	47,9	46,1	66,1	85,8	87,6	26,2
Furniture	13,3	19,7	27,7	53,6	60,9	0,8
Other manufacturing	31,7	44,3	44,3	69,8	69,8	12,9
Repair and installation of machinery and equipment	17,0	9,3	17,7	26,2	28,8	5,3
Electricity, gas, steam and air conditioning supply	33,5	25,5	38,5	47,3	49,4	7,9
Water collection, treatment and supply	25,2	12,6	30,1	55,3	55,3	0,0
Sewerage, waste treatment	18,1	11,5	22,9	34,9	39,7	1,8
Wholesale trade, except of motor vehicles and motorcycles	36,1	36,0	47,2	57,8	58,8	6,8
Transportation and storage	16,1	10,2	19,9	30,1	32,7	1,2
Postal and courier activities	19,0	19,0	19,0	25,4	31,8	5,1
Publishing activities	30,3	39,1	43,7	54,2	58,2	13,7
Telecommunications	34,1	54,2	65,2	67,3	67,3	12,1
Computer programming, consultancy and related activities	45,8	44,1	58,3	74,5	78,0	21,4
Information service activities	23,9	29,3	34,8	45,7	45,7	7,6
Financial service activities	50,9	33,3	58,4	65,2	65,2	6,5
Insurance, reinsurance and pension funding	56,6	46,7	65,9	65,9	67,9	10,3
Activities auxiliary to financial services and insurance activities	72,8	44,6	75,4	77,9	77,9	13,8

Industry	Organisational innovations	Marketing innovations	Marketing or organisational innovations	Product, process, marketing or organisational innovations	Innovation activity, broadly defined	All elements
	%	%	%	%	%	%
Architectural and engineering activities; technical testing and analysis	31,3	24,2	41,1	51,8	55,8	6,4
Total	31,5	27,5	40,4	53,7	56,2	8,1
Manufacturing, total	30,9	26,7	39,8	56,2	59,2	9,0
Services, total	32,0	28,1	40,9	51,3	53,5	7,2

Appendix table 4b. Prevalence of marketing and organisational innovations in human health and social work activities by industry, 2008–2010, share of enterprises

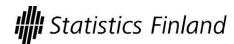
Industry	Organisational innovations	Marketing innovations	Marketing or organisational innovations	Product, process or mark/org innovations	Innovation activity, broadly defined	All elements
	%	%	%	%	%	%
Human health activities	43,4	30,7	52,3	54,7	56,4	4,3
Residential care activities	38,4	31,0	46,0	52,7	57,0	6,6
Social work activities without accommodation	38,8	16,3	45,6	59,5	59,5	0,0
Human health and social work activities, total	39,9	28,6	47,7	54,3	57,2	5,0

Appendix table 5a. Incorporation of users and user information in enterprises' innovation activities, methods and their importance 2008–2010, share of enterprises with innovation activity

Industry		Degr	ee of imp	ortano	е
		High	Medium	Low	Not used
		%	%	%	%
All NACE - Total	User needs and user information; customer feedback systems		31,3	17,1	31,5
Iotai	User needs and user information; market surveys, consumer panels, etc. $ \\$	9,9	20,9	19,4	49,8
	User needs and user information; ascertaining unconscious needs and other user observation	6,2	16,7	14,4	62,7
	Joint development; e.g. development platforms for collecting ideas and producing contents	4,2	13,3	14,9	67,6
	Products modified by users, enterprise responsible for the production and market launch	8,0	21,7	17,2	53,1
	Products developed by users, enterprise responsible for the production and market launch	3,8	9,1	16,6	70,5
Manufacturing	User needs and user information; customer feedback systems	17,0	32,0	18,1	32,9
	User needs and user information; market surveys, consumer panels, etc. $ \\$	7,4	19,2	19,7	53,7
	User needs and user information; ascertaining unconscious needs and other user observation	6,3	13,8	14,3	65,6
	Joint development; e.g. development platforms for collecting ideas and producing contents	3,6	10,2	13,7	72,5
	Products modified by users, enterprise responsible for the production and market launch	8,9	25,0	15,0	51,1
	Products developed by users, enterprise responsible for the production and market launch	4,9	10,3	17,7	67,1
Services	User needs and user information; customer feedback systems	23,3	30,5	16,1	30,1
	User needs and user information; market surveys, consumer panels, etc.	12,5	22,7	19,1	45,7
	User needs and user information; ascertaining unconscious needs and other user observation	6,1	19,7	14,4	59,8
	Joint development; e.g. development platforms for collecting ideas and producing contents	4,7	16,6	16,1	62,6
	Products modified by users, enterprise responsible for the production and market launch	7,1	18,3	19,5	55,1
	Products developed by users, enterprise responsible for the production and market launch	2,7	7,8	15,6	73,9

Appendix table 5b. Incorporation of users and user information in enterprises' innovation activities, methods and their importance in human health and social work activities 2008–2010, share of enterprises with innovation activity

Industry		Degre	ee of imp	ortano	се
		High	Medium	Low	Not used
		%	%	%	%
Human	User needs and user information; customer feedback systems	36,9	38,3	14,0	10,8
health and	User needs and user information; market surveys, consumer panels, etc.	5,2	18,3	22,5	54,0
social work	User needs and user information; ascertaining unconscious needs and other user observation	6,2	16,6	19,0	58,3
activities	Joint development; e.g. development platforms for collecting ideas and producing contents	2,6	18,4	15,6	63,3
	Products modified by users, enterprise responsible for the production and market launch	8,9	20,7	17,2	53,2
	Products developed by users, enterprise responsible for the production and market launch	0,9	11,7	17,4	70,0



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